

Kovax Europe B.V., located at
Bedrijvenpark Twente 49
7602 KC Almelo
The Netherlands,
is responsible for the processing of personal data as described in this privacy statement.

Contact details:

<https://www.kovax.eu>

Bedrijvenpark Twente 49

7602 KC Almelo

The Netherlands

+31 534343131

The Data Protection Officer (DPO) of Kovax Europe B.V. is the Marketing Team. They can be reached via marketing@kovax.nl.

Personal data we process

Kovax Europe B.V. processes your personal data because you use our services and/or because you provide this data to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Telephone number
- Email address
- Other personal data actively provided by you, for example by creating a profile on our website, in correspondence, or by phone
- Location data
- Data about your activities on our website
- Data about your browsing behavior across different websites (for example, because this company is part of an advertising network)
- List of customer contact details via an app

Special and/or sensitive personal data we process

Our website and/or services do not intend to collect data about visitors under the age of 16 unless they have parental or guardian consent. However, we cannot verify whether a visitor is over 16. We therefore advise parents to be involved in their children's online activities to prevent data from being collected about minors without parental consent.

If you believe that we have collected personal data about a minor without such consent, please contact us at marketing@kovax.nl, and we will delete this information.

Purposes for processing personal data

Kovax Europe B.V. processes your personal data for the following purposes:

- To allow you to create an account
- To contact you by phone or email if necessary to carry out our services
- To deliver goods and services to you

Automated decision-making

Kovax Europe B.V. makes decisions based on automated processing that may have significant consequences for individuals. These are decisions made by computer programs or systems without human intervention (for example, by a Kovax Europe B.V. employee).

Kovax Europe B.V. uses the following computer programs or systems:

- Craft CMS
- Robuust Digital
- Heap.io
- SAP 10

How long we retain personal data

Kovax Europe B.V. does not store your personal data longer than strictly necessary to achieve the purposes for which your data was collected.

We apply the following retention policy:

Personal data will be stored until the data subject requests deletion or objects to further processing of their data.

Sharing personal data with third parties

Kovax Europe B.V. shares your personal data with third parties only when necessary for the execution of an agreement or to comply with a legal obligation.

With companies that process your data on our behalf, we conclude a data processing agreement to ensure the same level of security and confidentiality of your data. Kovax Europe B.V. remains responsible for these processing activities.

Additionally, Kovax Europe B.V. only shares your personal data with other third parties with your explicit consent.

Category	Name	Jurisdiction	Purpose	Data Processed
Software developer	Robuust Digital	The Netherlands	Development and technical support	All data stored in Craft CMS

Party	Purpose	Name	Retention period (days)	More information
Kovax	Necessary	cookiePreferences	365	
Kovax	Necessary	CRAFT_CSRF_TOKEN	0 (session)	
Google Analytics	Analytical	_ga, _gid	730	Privacy Policy Partner Sites
Vimeo	Necessary	__cf_bm	182	Vimeo Player Cookies
Vimeo	Necessary	_cfuvid	0 (session)	Vimeo Player Cookies
YouTube	Necessary	__Secure-ROLLOUT_TOKEN, VISITOR_INFO1_LIVE, VISITOR_PRIVACY_METADATA	182	YouTube Privacy Policy
YouTube	Necessary	YSC	0 (session)	YouTube Privacy Policy

Cookies or similar technologies we use

Kovax Europe B.V. uses functional, analytical, and tracking cookies.

A cookie is a small text file that is stored in your browser on your computer, tablet, or smartphone when you first visit this website.

Kovax Europe B.V. uses cookies with purely technical functionality. These ensure that the website works properly and, for example, that your preferences are remembered. These cookies are also used to optimize the website.

Additionally, we place cookies that track your browsing behavior so that we can offer personalized content and advertisements.

When you first visited our website, we informed you about these cookies and requested your consent.

You can opt out of cookies by setting your internet browser to no longer store them. You can also delete all previously stored information via your browser settings.

For more information, visit: <https://veiliginternetten.nl/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

This website also places cookies from third parties, such as advertisers and/or social media companies. Below is an overview:

Party	Purpose	Name	Retention period (days)	More information
Kovax	Necessary	cookiePreferences	365	
Kovax	Necessary	CRAFT_CSRF_TOKEN	0 (session)	
Google Analytics	Analytical	_ga, _gid	730	Privacy Policy Partner Sites
Vimeo	Necessary	__cf_bm	182	Vimeo Player Cookies
Vimeo	Necessary	_cfuvid	0 (session)	Vimeo Player Cookies
YouTube	Necessary	__Secure-ROLLOUT_TOKEN, VISITOR_INFO1_LIVE, VISITOR_PRIVACY_METADATA	182	YouTube Privacy Policy
YouTube	Necessary	YSC	0 (session)	YouTube Privacy Policy

Viewing, modifying, or deleting data

You have the right to access, correct, or delete your personal data. You also have the right to withdraw your consent for data processing or to object to the processing of your personal data by Kovax Europe B.V.

Additionally, you have the right to data portability. This means you can request that we send the personal data we hold about you in a computer file to you or to another organization specified by you.

You can send a request for access, correction, deletion, data transfer, withdrawal of consent, or objection to marketing@kovax.nl.

We will respond as soon as possible, but no later than four weeks after receiving your request.

Kovax Europe B.V. also wishes to inform you that you have the right to file a complaint with the national supervisory authority, the **Dutch Data Protection Authority (Autoriteit Persoonsgegevens)**. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Kovax Europe B.V. takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification.

If you believe that your data is not properly secured or there are indications of misuse, please contact our customer service or email marketing@kovax.nl.